

Notice to all Accredited Collision and Glass Registered Account Holders

# Manitoba Light Vehicle Repair Industry Survey Results

Date published: April 1, 2025

In [December 2024](#), MPI invited contacts from light vehicle repair shops to participate in a voluntary online survey. MPI's intent for the survey was to better understand the issues and challenges facing Manitoba repair shops, and how MPI provides service.

MPI emailed a total of 433 invitations to all accredited collision and glass registered account holders:

- 123 completed surveys were received, for a completion rate of 28%
- Among the completes, 79 were from the 'non-Winnipeg' regions
- 44 completed surveys were in the Winnipeg region
- 95 completed surveys were from autobody & frame shops
- 28 completed surveys were from glass only shops
- 89 completed surveys were from shops that self-identified as being independently owned
- 10 completed surveys were from Multiple Shop Operator (MSO) / franchise shops
- 14 completed surveys were from dealer owned shops.

See the [Manitoba Light Vehicle Repair Industry Survey Results](#) for additional information.

Please direct any general questions regarding the survey to [Partners@mpi.mb.ca](mailto:Partners@mpi.mb.ca), or if you are assigned to a Shop Relationship Advisor, [SRA@mpi.mb.ca](mailto:SRA@mpi.mb.ca).